

Health Services

- INR Testing Clinic
- Wound Clinic
- Mobile Flu Clinics
- Home Care Assessments
- Chronic Illness Care Plans
- Skin Cancer Management
- Minor Surgical Procedures
- ECG Heart Checks
- Diabetes Care Plans
- Health Assessments
- Spirometry Lung Tests
- Hearing Tests
- Immunisation Clinics
- Dive Medicals
- Industrial/Insurance Medicals
- Mental Health Care Plans
- Home Medications Review
- Travel Health Advice
- Yellow Fever Vaccinations
- Aged Care Facilities - Health Assessments
- Phone or book online for a Telehealth Appointment.



This is a 5th Edition GPA Certified Practice



Forster Tuncurry Medical Centre
14 South Street Forster

Ph 6555 0444
Fax 6554 7200
office@ftmc.com.au

OPENING HOURS

Monday to Friday 8:00am - 5:30pm
Saturday 8:30am - 4pm
Sunday 9am - 1pm



Macintosh Medical
97-99 Macintosh Street

Ph 5520 2020
Fax 5520 2009
macintosh@ftmc.com.au

OPENING HOURS

Monday to Friday 8:00am - 5:30pm



Pacific

Medical Centre
208 Boomerang Drive Blueys Beach

Ph 6554 0634
Fax 6554 0937
palms@ftmc.com.au

OPENING HOURS

Book Online @ www.ftmc.com.au



Forster Tuncurry Medical Centre

Practice Information

Providing the highest quality health care service with a professional and dedicated team for the past 36 years

Medical Staff

Dr Angelo Arreza	MBBS FRACGP
Dr Hamdy Abdelaheem	MBBS
Dr Sanjana Acharya	MBBS FRACGP
Dr Mostafa Baghdadi	MBBS
Dr George Castillo	MBBS FRACGP
Dr Garry Clemensen	MBBS Dip RCOG
Dr Irsa Farid	MBBS
Dr Samantha Hoey	MBBS FRACGP
Dr Emil Malferrari	MBBS FRACGP
Dr Bill McNeil	MBBS OAM FRACGP
Dr Osman Mohamed	MBBS
Dr Samuel Mwakasendo	MBBS
Dr Mary Jane Quevedo-Micua	MBBS FRACGP
Dr Lucas Rouse	MBBS FRACGP
Dr Sudipta Sarker	MBBS FRACGP
Dr Monika Schuch	MBBS
Dr Joseph Tamer	MBBS
Dr Marike Van Rensburg	MBBS
Dr Balaramanan Vimalasri	MBBS

Nursing Staff

Sue-Ellen Faulkner	RN	Conny Schuller	RN
Jordan Maccue	RN	Trish Johnson	RN
Jeanette Clark	RN	Lynne Murphy	RN
Elizabeth Gray	RN	Mel Trotter	EN
Brenda Reynolds	RN	C Newman	EN
Bronwyn Watts	RN	W	EN

Allied Health Staff

Julia Collins	Psychologist	MNC Sleep Clinic
Kathryn Martin	Psychologist	Greg Wilcox Psychologist
Lani Millington	Dietician	Tony McElroy D.E.
Warren Martin	Physiotherapist	

Administration Staff

Anne Curtis	Manager / Director		
Janet Felton	2 IC		
Marnie Burns	Admin	H Greenwood	Admin
Colene Cater	Admin	Gail Hawthorn	Admin
Jodie Cremin	Admin	Kim Hopson	Admin
Julie Coleman	Admin	Alex Marshall	Admin
Gennie Fenasse	Admin	Sophie Marvell	Admin
Lachlan France	Admin	Lesley Tudor	Admin
Samantha G	Admin	Debbie Smith	Admin
Jessica Goodear	Admin	Nikki Eggins	Admin

History Of Our Practice

Since opening in 1985 Forster Tuncurry Medical Centre has continued to grow, enabling the provision of a wider range of services. Our focus has always remained the same; providing the highest quality health care for our patients. We strongly believe preventative medicine leads to a healthier and more satisfying lifestyle.

In April 2017 we welcomed the addition of a new site at Pacific Palms. This site is fully equipped to offer the same services as the Forster centre.

2018, Macintosh Medical opened its doors incorporating Allied Health, Physiotherapy, and GP services.

Appointments

Our consultation times are 15 minutes. Longer consultation times are available. Please inform the receptionist if you require extra time. To book an appointment you can either book online at www.ftmc.com.au or contact the practice. Telephone Consultations are available. Walk In appointments are kept for the day

Emergencies will always be given priority and our reception staff will inform you if there is an extended delay. Please notify us in advance if you are unable to attend your appointment.

Communication Policy

Electronic communication is available to contact your doctor on: office@ftmc.com.au Doctors of the practice are unable to accept phone calls during consultation hours. If you wish to contact your doctor, an electronic message will be sent immediately and your doctor will return the call at their earliest convenience.

Payment

Fees are payable at the time of consultation by cash, cheque, credit card or EFTPOS. Fees and charges remain variable for each patient depending on individual circumstances, please speak to your Doctor. Below are the standard consultation fees. (As of the 1st August 2020)

Private Fee:	\$80
Pension/Concession Fee:	\$70

Medicare will rebate you \$38.75 of the consultation fee.

Prescription & Referral Requests

Our new HotDocs Online Booking System will allow you to request and pay for your scripts and referrals online. We ask you to allow AT LEAST 48 HOURS for requests.

If you have not seen a doctor within six months you will need to book an appointment for the script.

Home Visits

Home visits are available for our regular patients whose condition prevents them from attending the practice. The doctors will visit these patients after hours. Please call the practice to arrange for a home visit.

After Hours

After hours are between 5.30pm and 8am Monday to Friday, after 4pm on Saturdays, and after 1pm on Sundays. All public holidays are after hours. If you require medical attention during this time please call 65550444 where a Triage Nurse will assess your call and connect you to the On Call Doctor if required.

Confidentiality & Results

The AMA code of ethics is upheld by this practice. We strive to maintain the highest level of confidentiality regarding patient information. All personal and medical information collected, either hard copy or electronic, is kept strictly confidential.

Your results are available by phoning the practice. Patients have the right to refuse to participate in state recall systems.

Your Feedback

Our primary aim is to provide the highest quality care to our patients. The Practice is receptive to feedback and will endeavor to resolve complaints directly. Alternatively Contact the HCCC Complaints on 02 9219 7444

Open Disclosure

Open disclosure is an open discussion with a patient about one or more incidents that resulted in harm to the patient while they were receiving healthcare.

Forster Tuncurry Medical Centre actively promotes Open Disclosure, go to www.safetyandquality.gov.au